

Complaint letter

Name and surname:

Phone number:

E-mail:

Order number (variable symbol): Date of receipt of goods:.....

Bank account number:

Returned goods (name, number of pieces, problem with goods, **description of damage**):

Goods sent on cash on delivery will not be accepted!

We recommend sending the goods by registered mail, as we are not responsible for their possible loss on the way to us. Shipping costs when returning goods are paid in full by the customer. The new piece shipped from us is paid for by us.

Send the completed return form together with the goods by post or courier to the address:

D.I.S. Trade s.r.o.

Trstín 702

91905 Trstín

Slovakia

Seller's statement: